

3radical
Job Description

Infrastructure Engineer
Location : Bristol, UK

Primary Responsibilities

- Provision and manage SAAS platform infrastructure
- Automate platform management and monitoring processes
- Design infrastructure aspects of client solutions
- Continually assess and mitigate operational risks including the following and updating information security policies as appropriate
 - Internal and external security threats
 - Human and process factors
 - Infrastructure and application exceptions
- Monitor and optimise infrastructure for cost
- Respond to infrastructure alerts or outages and resolve or escalate, and enable others in the business to do so

Additional Responsibilities

- Support pre-sales and customer success teams in responding to information security questionnaires and queries
- Support development logistics
 - Continuous integration
 - Automating testing
 - Virtual environments
- Internal Administration including
 - Google Apps admin
 - Physical IT
 - Virus checking and compliance with information security policies

Key Skills

- Bash scripting
- Docker
- Git or similar version control system
- General Linux administration
- Minimal comprehension of javascript
- Basic NodeJS platform utilities

Key Experience

- AWS Platform
 - Auto Scaling Deployments
 - Containerized Deployment
 - Relational Database Service
 - DynamoDB
- Operating and maintaining web applications

Remuneration

Commensurate with skills and experience.

Working Hours

Monday to Friday 9AM to 5.30PM although flexibility will be required according to project and customer demands and some “on call” time may be required. In addition, as 3radical is an international business with offices in the USA, Singapore and Australia some out of hours working may be required to facilitate team meetings and global projects.

To apply for this position, please email your CV, a covering letter stating your salary expectations and example of published work to recruitment@3radical.com. Please state clearly in the subject line which post you are applying for.

About 3radical

3radical is a software company that provides solutions to enable organisations to better engage with their consumer and employee audiences. These solutions deliver immersive experiences that compel audiences to respond, connect and seek further participation. This results in stronger emotional connections, enhanced loyalty and an increased commercial performance.

These solutions are powered by Voco, 3radical’s award winning platform. 3radical Voco has a set of built-in best practice mechanics that enable business users to create interactive journeys that deliver contextually relevant, highly rewarding experiences, in the moment, via digital channels such as web, email, mobile app, social and chat.

The results are exceptional, with leading brands like Zizzi, DBS Bank, Dell, British Land, Matalan, along with many more all benefiting from this transformational approach to audience engagement.

3radical sells its solutions globally through offices in the UK, US, Singapore and Australia.

